

(Note all prices are list, per product)

	Standard Delivery	Next Day Delivery	Timed Delivery	Next Day Timed Delivery	Delivered, Installed & Set To Work	Next Day Delivered, Installed & Set To Work
LOCATION	UK Mainland: England & Wales. Scotland** Delivery to highlands & islands £POA Northern Ireland & Republic of Ireland £POA	UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales
LEAD TIME	2-5 working days from time of order* If delivery is required in 2 working days, orders must be received before 1pm. (Scotland: 3-7 working days from time of order*)	Next Day Order instructions must be received by 12.30pm	As per standard lead times	As per standard lead times	As per standard lead times	As per standard lead times
TIMEFRAME	Delivery 8am-5pm Monday to Friday	Delivery 8am-5pm Monday to Friday	Delivery 8am-5pm Monday to Friday. Please allow +/- 45 minutes of specified time. Timed requests relate to vehicle arrival. Any specified time within 8am-5pm window is chargeable. Out of hours and weekend timed deliveries available as £POA.	Delivery 8am-5pm Monday to Friday. Please allow +/- 45 minutes of specified time. Timed requests relate to vehicle arrival. Any specified time within 8am-5pm window is chargeable. Out of hours and weekend timed deliveries available as £POA.	Delivery 8am-5pm Monday to Friday	Delivery 8am-5pm Monday to Friday
+PRODUCT DELIVERY						
CATEGORY	FREE	FREE	£190	£216	£186	£216
CATEGORY	FREE	FREE	£236	£266	£242	£284
CATEGORY	FREE	FREE	£294	£334	£328	£384
SPECIFIC DELIVERY SERVICE NOTES	All delivery vehicles are equipped with a two-man crew, tail lift and stair-walker. Product(s) will be delivered & placed over the threshold where possible. This is based on ground floor site with clear access (between road and dealer premises/customer site e.g. no double lines, no vehicle restrictions etc. and no steps or stairs, no obstacles or insufficiently wide or tall doorways). Product must be located without additional equipment or site modifications. The time taken to expedite the delivery should take no more than 30 minutes from arriving at site, any longer due to site restrictions/delays could result in an aborted delivery and associated charges being applied.				Please check that route through building is sufficient for the dimensions of the product being delivered. Installation services based on ground floor site with clear access to the final installation position: no steps or stairs (unless stated as non ground floor as specified above), no obstacles e.g. insufficiently wide or tall doorways, and product can be located without additional equipment or site modifications. Includes unpacking, removal of packaging, placement, installation of fittings, connection by 3 pin plug to a standard 230v supply within 2 metres and start up at the time of delivery. No electrical or plumbing work included. Installation & set to work deliveries not available on any 16/20 amp 1 phase and 3 phase products requiring electrical work, or any products requiring plumbing.	

IMPORTANT: Terms referring to all services **Standard delivery to Scotland excludes next day service. For highlands & islands, and for all other delivery services £POA. A pre-delivery phone call will be scheduled to book in and confirm acceptance of the delivery and identification of any known or new delivery constraints. Standard delivery is an 18 tonne lorry (approximate equivalent size of a double decker bus) with a two-man crew, tail lift and stair-walker. It is your responsibility to ensure we are made aware of any delivery restrictions prior to undertaking the delivery and these issues may include, but are not limited to, access to the location (low bridges/tight streets) and site access (building site, uneven ground, steps into the building, double yellow lines). Please check that route through building is sufficient for the dimensions of the product being delivered. The contact details provided should be for persons that are on site or have full understanding of the external and internal constraints at the intended delivery location. Aborted charges will be made if delivery is not possible due to access, site or other restrictions previously not identified. All products will be shipped on pallets, however these will be removed on delivery for all products supplied with pre-fitted castors, unless listed below. This includes: XTRA, Slimline, blast chillers, undercounters, FlexDrawer, low level counters, heated cabinets, and selected G2 (exclusions listed below). This excludes: Above cabinets fitted with legs/levelling bolts (incl. remotes), all Modular products, Roll-ins, Prep Stations, Pan Chillers, Ice Machines, all Gamko products, Drinking Water Coolers, Chest Freezers, Thaw cabinets, Fish cabinets, Dual Temperature cabinets, Bakery cabinets and Multidecks/Display. Delivery services (excluding installation) will aim to get the cabinets over the threshold and/or to a covered point in the building of choice (not the point of installation) provided there is clear and level hard surface access. This does not include negotiating stairs or other obstructions. Whilst our Next Day Delivery service covers most locations, we currently have some restricted areas affecting the extremities of England and Wales where we are unable to offer a 24hr service – please check at the point of ordering with us to confirm availability in your area. We are working on programmes to continually improve our coverage in future, so please check back with us on a regular basis as more areas are extended to be within next day catchment. Services provided subject to product and transport availability. *Please note the delivery services for the following products are covered on the relevant pages: Modular MBC's/MBCF's (p47-50) and GRL (p62). Any other delivery services (including disposal) £POA. †Product Delivery Category identified on relevant product page via symbol.

Delivered, Installed & Set To Work Non Ground Floor	Timed Delivery, Installed & Set To Work	Next Day Timed Delivery, Installed & Set To Work	Collection & Disposal	Aborted Deliveries And/Or Installation	Access/Special Deliveries
UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales	UK Mainland: England & Wales
As per standard lead times	As per standard lead times	As per standard lead times	As per standard lead times	-	-
Delivery 8am-5pm Monday to Friday	Delivery 8am-5pm Monday to Friday. Please allow +/- 45 minutes of specified time. Timed requests relate to vehicle arrival. Any specified time within 8am-5pm window is chargeable. Out of hours and weekend timed deliveries available as £POA.	Delivery 8am-5pm Monday to Friday. Please allow +/- 45 minutes of specified time. Timed requests relate to vehicle arrival. Any specified time within 8am-5pm window is chargeable. Out of hours and weekend timed deliveries available as £POA.	8am-5pm Monday to Friday	-	-
£260	£266	£286	£130	Full cost of delivery service for each category (£60 nett minimum charge applies)	£POA
£340	£320	£342	£170		£POA
£460	£400	£428	£210		£POA

Please check that route through building is sufficient for the dimensions of the product being delivered. Installation services based on ground floor site with clear access to the final installation position: no steps or stairs (unless stated as non ground floor as specified above), no obstacles e.g. insufficiently wide or tall doorways, and product can be located without additional equipment or site modifications. Includes unpacking, removal of packaging, placement, installation of fittings, connection by 3 pin plug to a standard 230v supply within 2 metres and start up at the time of delivery. No electrical or plumbing work included. Installation & set to work deliveries not available on any 16/20 amp 1 phase and 3 phase products requiring electrical work, or any products requiring plumbing.

Transport of old product whilst delivering new product in line with the WEEE Directive. Product being collected and disposed of must be the same size as replacement, and be located on the ground floor with clear access, otherwise additional charges will apply. Please contact us for further information. Products must be disconnected, clean and empty and in a safe condition at time of collection. Collection with tail lift, from a suitable point on customer's premises - based on ground floor site with clear access (between road and dealer premises/customer site e.g. no double lines, no vehicle restrictions etc. and no steps or stairs, no obstacles or insufficiently wide or tall doorways). Product can be located without additional equipment or site modifications.

For aborted deliveries a recovery of distribution costs applies. Postponement or cancellation of delivery and / or installation services may result in a cancellation charge. Re-arranged delivery will be priced on application. Charges will be applied if cancellation is made within 2 working days before a delivery requested date.

Applies to restricted access for products, special delivery vehicles eg. where access is restricted needing 7.5 tonne or smaller vehicle, deliveries outside standard delivery times, weekends or Bank Holidays, same day delivery. If you are unsure as to what delivery services your site requires, please call us to discuss.



OUR PROMISE: In the unlikely event that we are unable to carry out the above delivery services for reasons within our control, a full refund of all associated charges will be given